



Townsend House Medical Centre
 Axminster Medical Practice
 Seaton & Colyton Medical Practice
d-icb.tascpcn@nhs.net

TASC NEWSLETTER



Beautiful East Devon, Spring 2025.

TASC PCN NEWSLETTER JULY

PCN LTD COMPANY

The PCN Ltd company is now fully established and as of July our PCN staff will be employed by the company rather than the practices. This will make no difference to any existing arrangements other than the practicality of payroll but if you would like to know more please ask Claire.ashby3@nhs.net. Lanyards and staff name badges will be available shortly.

PCN PLT EVENT JUNE 3rd 2025

Our recent PLT event at Hills Farm was very successful - thank you to everyone who attended and who has given us feedback. Our aim is always to both give people an opportunity to meet and catch up with peers and their teams across the practices as well as to benefit from some training.

In particular I'd like to say a big thank you to Oonagh and Kate for their workplace wellbeing talk which was really inspiring - we'd love to hear that it has inspired some of you to incorporate some extra movement into your working day. Cami's chair pilates session was more challenging than some of us had first imagined and it's not easy to imagine replicating some of those moves at work but I think we all clearly got the message to MOVE!

Dr Sarah Bailey from Exeter University gave a relevant and engaging talk to clinicians about her work specialising in primary care cancer diagnostics.

We are always keen to make the PLT events as useful and interesting as possible so if you have any suggestions for future events we would like to hear from you.

NEW TEAM MEMBER

Welcome to Katie who will be developing the frailty team with Oonagh. Katie brings a wealth of nursing experience to the PCN including both community nursing and a urology/oncology specialist nursing role at RDUH.

Katie will initially be focusing on care home and housebound patients and those with learning disabilities.

We will be piloting a MDT approach at a Seaton care home and evaluating how well this works before potentially rolling this out across other care homes.

Katie will be providing a service where she can receive GP referrals for patients with complex needs requiring a longer appointment.



Welcome to Katie Quaintance
 (Katiequaintance@nhs.net)

RECRUITMENT

We are currently advertising for a care coordinator to join our PCN workflow team.

CONGRATULATIONS to Cheryl on completing her prescribing qualification

HAPPY BIRTHDAY IN JULY TO – Marie, Jamie, Rachel

**Next PCN PLT date 1 October 2025
 Venue TBC**



Lou and Marie, May 2025

MAY MEASURE MONTH

Lou and Marie spent a morning at Axminster Tesco raising awareness of the importance of having blood pressure checked as part of our promotion of May Measure Month. They handed out leaflets explaining the importance of checking blood pressure and offered the chance to get blood pressures checked on the spot as well as reminding people that blood pressures can be checked in GP practice waiting rooms. Practices also promoted May Measure Month through waiting room screens, posters, social media and website to encourage patients to submit readings.

ANIMA DOCUMENT PROCESSING

Thanks to Sarah, Jamie, Mia and Caroline as well as the staff in practices for getting to grips with the Anima document processing software over the last few months. The PCN have introduced Anima on a trial basis to improve coding and efficiency of document processing. The three PCN practices have received over 22,000 documents in the three months April-June and these are now all being processed on the day by the workflow team. Introducing new technology has shone a spotlight on this vital area and resulted in us improving the quality of our coding and processing which will benefit clinicians and patients alike.

NEW WEBSITE

TASC PCN has a new website which we are adding content to as we speak. We'll be working with the different PCN teams to build really clear descriptions of the services that we provide and will link with the existing practice websites.

If anyone has any photos that they would like to share that we can use on our newsletters or on the website then please send them to: d-icb.tascpcn@nhs.net or share on the TASC whatsapp group.

NEW NEWSLETTER

What would you like to see included?

Do you have content ideas that you would like to share?

We'll experiment with the format and would be keen for your feedback on what would make a good newsletter for our PCN.

Please share your thoughts d-icb.tascpcn@nhs.net.

SPOTLIGHT ON... THE PHARMACY TEAM

Each month we will bring you a focus on one of the PCN teams to highlight some of the brilliant work that the PCN staff are doing across the three practices.

The pharmacy team comprises; James Appleby our PCN Pharmacist, Lou Kasparian and Marie Case our Pharmacy Technicians.

James works in Axminster on Mondays, Wednesdays and Fridays and in S&C on Tuesdays and Thursdays. Whilst in Axminster, James focuses his time on hypertension clinics and supporting GPs with medication queries. In S&C, James has recently started holding his own hypertension clinics and also supporting the prescriptions team with queries.

Lou will be reducing her hours soon and will be working in Seaton & Colyton on a Tuesday and Townsend/AMP on a Thursday. Marie works in Townsend on Monday and Friday and S&C on Tuesday and Wednesday.

Lou and Marie;

- manage discharge summaries for the Seaton practices
- ensure that meds safety alerts are communicated
- provide support to the prescription teams
- support care homes with medication queries
- work on HRD monitoring
- complete audit data
- annual projects such as DMOS
- Marie offers support to the practice teams on diabetes hardware
- Lou is our community pharmacy liaison and organises regular meetings with the community pharmacies in Seaton and Axminster.
- Lou specialises in oral nutrition supplement reviews and assesses patient needs for blister packs.